



Suhas Bhairav

AI Organizational Knowledge Map

A practical leadership playbook to map knowledge, experts, and risks

A living map of critical knowledge, experts, and dependencies to sustain decisions and continuity.

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Executive Overview

This guide introduces the AI Organizational Knowledge Map and explains how leadership can identify critical knowledge, experts, and dependencies. It sets expectations for automation, human review, and governance.

Key move Assign an executive sponsor to own the map and its weekly updates.

PRACTICAL CHECKLIST

- 01** Identify critical knowledge domains across the company and map to decision-makers.
- 02** Catalog SMEs and knowledge owners; appoint backups for continuity.
- 03** Map decision dependencies and information flows for core outcomes.
- 04** Audit documentation gaps and continuity risks in leadership processes.
- 05** Define data sources, quality criteria, access controls, and privacy.
- 06** Establish cadence and ownership; plan a 4-week pilot with weekly reviews.
- 07** Week-by-week plan: Week 1 map domains; Week 2 assign SMEs; Week 3 pilot; Week 4

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Knowledge Inventory & Experts

Build a living inventory of SOPs, policies, dashboards, and playbooks. Link each item to its SME and decision owner.

Key move One owner per asset, with a 1-week review cadence.

PRACTICAL CHECKLIST

- 01** Create a centralized catalog of knowledge assets by domain.
- 02** Tag assets with domain, process, risk, and data sensitivity.
- 03** Identify SME owners and backup authors for each asset.
- 04** Map decision dependencies to show what each asset informs.
- 05** Document data sources, lineage, quality checks, and access.
- 06** Create a knowledge continuity plan for org changes.

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Automation, Review, and Tools

Use AI to accelerate leadership processes while preserving human oversight. Define what to automate, what to review, and what to preserve.

Key move Pilot one domain with weekly review and a clear success metric.

PRACTICAL CHECKLIST

- 01** Automate routine knowledge synthesis: summaries, minutes, dashboards, and status reports using AI agents (e.g., Claude, ChatGPT) with guardrails.
- 02** Keep human-in-the-loop when decisions involve ethics, risk, or policy.
- 03** Define data sources, refresh cadence, and data quality gates.
- 04** Specify tools and data needs: CRM, HRIS, dashboards, knowledge base.
- 05** Automation candidates: executive summaries, meeting recaps, KPI updates using AI agents (e.g., Claude, ChatGPT) with guardrails.
- 06** Guardrails: access controls, data privacy, audit trails, approvals.

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ABOUT THE CREATOR

Suhas Bhairav

I build AI systems that combine distributed architecture, retrieval, knowledge graphs, security, and practical workflow design. My focus is AI that can be used repeatedly by real teams: understandable, reliable, and grounded in the work people already do.

EXPERTISE

- Principal systems architecture and applied AI engineering
- Production-grade AI systems, agentic workflows, RAG, and knowledge graphs
- Full-stack workflow applications across AWS, Google Cloud, Azure, on-premise, and hybrid environments
- Practical AI implementation patterns for automotive, manufacturing, finance, logistics, cybersecurity, sales, and customer operations
- Security, governance, observability, approvals, and failure-mode thinking for operational AI systems

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