



Suhas Bhairav

AI GDPR CCPA Data Removal Request Triage

**Practical AI pipeline for triaging deletion requests
and locating data across systems**

A practical, AI-powered triage workflow to verify identity, process deletion requests, and locate data across enterprise systems.

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AI Triageing Deletion Requests

This section outlines a practical pipeline to receive, verify, and triage GDPR/CCPA deletion requests using AI. It emphasizes automation for routine checks while reserving high-risk decisions for humans.

Key move Establish a clear approval threshold to prevent over-deletion or data loss

PRACTICAL CHECKLIST

- 01** Capture requests via a standardized intake form bound to privacy portal logs.
- 02** Auto-verify identity using approved ID checks and risk-based confidence scoring.
- 03** Map data scope: identify which systems and data types to sweep.
- 04** Index data locations: databases, data lakes, backups, file shares, and archives.
- 05** Execute automated deletion flags where allowed, and generate deletion records for audit.
- 06** Route ambiguous or high-risk requests to a human privacy reviewer with full context.

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Automation vs Human Review

Define what can be automated (repeatable checks, data mapping) and what requires human judgment (legal holds, ambiguous scope). This page outlines recommended boundaries and controls.

Key move Document decisions; a single source of truth prevents scope creep.

PRACTICAL CHECKLIST

- 01** Automate intake routing, identity verification scoring, and inventory lookups.
- 02** Automate data-location indexing and deletion task creation for approved scopes.
- 03** Human review for high-risk or ambiguous requests: legal holds, exemptions, and scope clarifications.
- 04** Guardrails: strict thresholds, audit trails, and time-bound decision SLAs.
- 05** Data governance: maintain data lineage and traceability for each deletion action.
- 06** Approvals: privacy/compliance owner sign-off required for deletions affecting regulated data.

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Weekly Adoption Plan

Outline 4-week, bite-sized steps to deploy the AI triage pipeline. Emphasizes stakeholder alignment, governance, and measurable outcomes.

Key move Document all decisions in a centralized policy; keep an immutable audit trail.

PRACTICAL CHECKLIST

- 01** Week 1: map data sources, assign data owners, and standardize intake forms.
- 02** Week 1-2: implement identity verification scoring and initial data-location indexing.
- 03** Week 2-3: build automated deletion task templates and audit logging.
- 04** Week 3-4: pilot with low-risk requests; collect metrics and refine guardrails.
- 05** Week 4: formalize runbooks, SLAs, and escalation thresholds.
- 06** Ongoing: monitor accuracy, maintain data lineage, and ensure privacy-lead oversight.

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ABOUT THE CREATOR

Suhas Bhairav

I build AI systems that combine distributed architecture, retrieval, knowledge graphs, security, and practical workflow design. My focus is AI that can be used repeatedly by real teams: understandable, reliable, and grounded in the work people already do.

EXPERTISE

- Principal systems architecture and applied AI engineering
- Production-grade AI systems, agentic workflows, RAG, and knowledge graphs
- Full-stack workflow applications across AWS, Google Cloud, Azure, on-premise, and hybrid environments
- Practical AI implementation patterns for automotive, manufacturing, finance, logistics, cybersecurity, sales, and customer operations
- Security, governance, observability, approvals, and failure-mode thinking for operational AI systems

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