Suhas Bhairav

AI Ethics Whistleblower Report Intake System

A practical AI workflow to handle internal complaints with privacy and fairness.

Provide a secure, AI-assisted intake that preserves privacy, fairness, and auditable decisions.

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suhasbhairav.com

Scope and Goals

Defines purpose, stakeholders, and success criteria. Establishes automated processing with human review boundaries to preserve judgment and compliance.

Key move **Pilot with a small, non-production dataset first; ensure PII redaction accuracy before broader rollout.**

PRACTICAL CHECKLIST

01	Define intake channels, forms, and metadata to capture.
02	Automate initial classification with confidence thresholds and routing rules.
03	Automate redaction of PII in text and attachments.
04	Extract evidence metadata (dates, parties, documents) for reviewers.
05	Route high-risk or ambiguous cases to human reviewers.
06	Maintain an auditable log of all AI decisions.
07	Tools: secure data store, redaction engine, audit logs, and RBAC.

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Automation, Review, and Tools

Outline which steps are automated and which require human judgment. Specify data sources, tool requirements, and governance.

Key move **Establish a formal review owner and cadence early.**

PRACTICAL CHECKLIST

01	Ingest complaints from forms, email, and ticketing into a central case file.
02	Automate triage: classify type, risk level, and escalation path.
03	De-identify PII in narrative text and attachments automatically.
04	Extract evidence metadata (dates, parties, documents) for reviewers.
05	Route high-risk or ambiguous cases to human reviewers.
06	Maintain an auditable log of all AI decisions.
07	Tools: secure data store, redaction engine, audit logs, and RBAC.

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Weekly Adoption Plan & Governance

Provides a practical weekly rollout with milestones, approvals, and ownership. Includes risk management, metrics, and clear sign-offs.

Key move **Stop and revalidate if misclassification rate exceeds threshold.**

PRACTICAL CHECKLIST

01	Week 1: pilot with 2-3 cases, strict data controls.
02	Week 2: extend to one business unit; refine redaction.
03	Week 3: implement governance policies and access reviews.
04	Week 4: measure cycle time, accuracy, and user trust.
05	Define ownership: Legal Ops, Privacy Officer, and IT.
06	Establish approvals: case routing thresholds and escalation.
07	Set success metrics and dashboards for ongoing review.

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ABOUT THE CREATOR

Suhas Bhairav

I build AI systems that combine distributed architecture, retrieval, knowledge graphs, security, and practical workflow design. My focus is AI that can be used repeatedly by real teams: understandable, reliable, and grounded in the work people already do.

EXPERTISE

- Principal systems architecture and applied AI engineering
- Production-grade AI systems, agentic workflows, RAG, and knowledge graphs
- Full-stack workflow applications across AWS, Google Cloud, Azure, on-premise, and hybrid environments
- Practical AI implementation patterns for automotive, manufacturing, finance, logistics, cybersecurity, sales, and customer operations
- Security, governance, observability, approvals, and failure-mode thinking for operational AI systems

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